



Mailing addresses

John Hancock Life Insurance: 1-800-505-9427

	Regular mailing address	Overnight mailing address
New Business	Life New Business John Hancock PO Box 55765 Boston, MA 02205	Life New Business John Hancock 372 University Ave, STE 55765 Westwood, MA 02090
Licensing and compensation	Life Licensing and Compensation John Hancock PO Box 600 Buffalo, NY 14201	Life Licensing and Compensation John Hancock 200 Bloor Street East Toronto, Ontario M4W 1E5
Inforce customer service	Customer Service Center John Hancock PO Box 55979 Boston, MA 02205	Customer Service Center John Hancock 372 University Ave, STE 55979 Westwood, MA 02090
Life claims	Life Claims John Hancock PO Box 55979 Boston, MA 02205	Life Claims John Hancock 372 University Ave, STE 55979 Westwood, MA 02090

Long-Term Care: 1-800-377-7311

	Regular mailing address	Overnight mailing address
Licensing and compensation	LTC Licensing and Compensation John Hancock 197 Clarendon Street, C-06 Boston, MA 02117	LTC Licensing and Compensation John Hancock 197 Clarendon Street, C-06 Boston, MA 02117
Inforce customer service	LTC Policyholder Services John Hancock PO Box 55978 Boston, MA 02205	LTC Policyholder Services John Hancock 372 University Ave, STE 55978 Westwood, MA 02090
LTC claims	LTC Claims John Hancock PO Box 55231 Boston, MA 02205	LTC Claims John Hancock 372 University Ave, STE 55231 Westwood, MA 02090

John Hancock Annuities: 1-800-344-1029

John Hancock Fixed Products: 1-800-624-5155

	Regular mailing address	Overnight mailing address
Retail annuities	Annuities Service Center John Hancock PO Box 55444 Boston, MA 02205-5444	Annuities Service Center John Hancock 372 University Ave, STE 55444 Westwood, MA 02090
New York retail annuities	Annuities Service Center John Hancock PO Box 55445 Boston, MA 02205-5445	Annuities Service Center John Hancock 372 University Ave, STE 55445 Westwood, MA 02090
Fixed products	Fixed Product Administration John Hancock PO Box 55446 Boston, MA 02205	Fixed Product Administration John Hancock 372 University Ave, STE 55446 Westwood, MA 02090

John Hancock Mutual Funds: 1-800-225-5291

	Regular mailing address	Overnight mailing address
All business	Mutual Funds Operations John Hancock Signature Services, Inc. PO Box 219909 Kansas City, MO 64121	Mutual Funds Operations John Hancock Signature Services, Inc. 430 W 7 th Street, STE 219909 Kansas City, MO 64105

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