Inforce Bulletin

005 January 2024



Impacted counties

All counties in the State of Tennessee are impacted.

Important information for Corebridge Financial customers in Tennessee

In response to challenges created for Tennessee residents by several tornadoes that occurred on December 9, 2023, an emergency declaration has been issued for all counties within the State of Tennessee.

Effective immediately, a temporary suspension is in effect on lapses, terminations, cancellations, and other time-sensitive provisions and requirements of the insurance policies and annuity contracts **for customers residing in the State of Tennessee.**

➤ This temporary suspension is in effect from December 9, 2023 through February 7, 2024.

This action is being taken to protect customers from an unintentional lapse or termination. Other requests to help affected customers will be processed as quickly as possible.

If a customer receives a notice regarding the lapse, termination, cancellation, non-forfeiture option, or another time-sensitive provision of their policy or contract, they should contact the Corebridge Financial customer service center. Refer to the link below for contact information.

Need help? We're here to support you.

Corebridge's goal is to take care of our customers. We encourage customers living in Tennessee to contact their agent or the Corebridge customer service center with any questions regarding their insurance policy or annuity contract.

Find support resources, including claims information, at corebridgefinancial.com/support.

Policies and contracts issued by American General Life Insurance Company (AGL), Houston, TX, except in New York, where issued by The United States Life Insurance Company in the City of New York (US Life). Certain annuities are issued by The Variable Annuity Life Insurance Company (VALIC), Houston, TX. Variable annuities are distributed by Corebridge Capital Services, Inc. (CCS), member FINRA. Guarantees are backed by the claims-paying ability of the issuing insurance company and each company is responsible for the financial obligations of its products. Products and services may not be available in all states and product features may vary by state. AGL does not solicit, issue or deliver policies or contracts in the state of New York.

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