

Important information for Corebridge Financial customers in Hawaii

An emergency declaration is in effect for all residents in the State of Hawaii. We are working with state regulators to support our affected customers during this difficult time.

Effective immediately, a temporary suspension is in effect on lapses, terminations, cancellations, and other time-sensitive provisions and requirements of the insurance policies and annuity contracts **for AGL and US Life customers residing in the State of Hawaii.**

➤ **This temporary suspension that was in effect from August 8, 2023 through October 17, 2023 has been extended until March 5, 2024.**

We are taking this action to protect customers from an unintentional lapse or termination. We will process other requests to help affected customers as quickly as possible.

If a customer receives a notice regarding the lapse, termination, cancellation, non-forfeiture option, or another time-sensitive provision of their policy or contract, they should contact our customer service center. See the link below for contact information.

Our goal is to take care of our customers. We encourage customers living in Hawaii to contact their agents or our customer service center with any questions regarding their insurance policies or annuity contracts.

Need help? We're here to support you.

Find support resources, including claims information, at corebridgefinancial.com/support.

December 2023 update

This bulletin was originally issued in September 2023. It is updated to note the extension of the temporary suspension through March 5, 2024.

Impacted counties

The entire State of Hawaii is impacted.

Policies issued by **American General Life Insurance Company (AGL)**, Houston, TX except in New York, where issued by **The United States Life Insurance Company in the City of New York (US Life)**. **AGL does not solicit, issue or deliver policies or contracts in the state of New York.** Guarantees are backed by the claims-paying ability of the issuing insurance company and each company is responsible for the financial obligations of its products. Products may not be available in all states and features may vary by state.

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