

Updates to Verification Process

474NB

Date: February 8, 2024**Effective:** March 1, 2024

North American is dedicated to protecting your customer's private information. Beginning March 1, 2024, we will require two pieces of information when you call into New Business and Policy Change prior to releasing client information or making changes to a policy.

In addition to your active agent or agency code, one of the following will be required:

- Writing agent's date of birth or last four digits of Social Security number
- Writing agency's last four digits of their Tax ID

We appreciate your partnership in keeping client information secure.

Please contact your New Business team or Policy Change with any questions.

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