

DROP TICKET

Use the iPipeline e-App Process for fully underwritten life insurance.



Requirements to use Drop Ticket

1. The insured must be at least 18 years old.
2. The face amount being applied for must be within the following range:
 - Minimum face amount allowed:
 - All Ages: \$100,000
 - Maximum face amount allowed:
 - Ages 18-64: Under \$100 million
 - Ages 65+: Under \$1 million

Products available for Drop Ticket:

- Term Life Answers®
- Income AdvantageSM IUL
- Life Protection AdvantageSM IUL
- AccumUL AnswersSM

If submitting an IUL product, the application cannot include the LTC Rider.

How the Drop Ticket is signed

The signature is affixed when you submit the Drop Ticket. The proposed insured will sign the completed application after the interview is complete either by applying an e-signature or print and wet sign.

Tracking the status of the Drop Ticket

You will receive a confirmation email upon receipt of the Drop Ticket and will be kept apprised of the status of the application and paramed process. In addition, you will receive an email with a pdf of the application when the interview is complete and Mutual of Omaha receives the application.

The proposed insured does not need an email address to use Drop Ticket

ExamOne will communicate with them through telephone and regular mail if they do not have an email address.

Ordering the paramed

ExamOne will order the paramed.

Collecting the premium

No money will be collected at the time the Drop Ticket is submitted. Just like with a full e-app, you have the option of a monthly bank withdrawal using monthly automatic bill payment (BSP), or you may collect the premium when the policy is delivered.

Requests for changes during the Drop Ticket process

If the client decides to make changes to the face amount, or any other act that an agent would need to assist with, you will be notified to contact your client to discuss the change.

Duration of the fulfillment process

Initial contact attempts with your client will be made within one business day of receipt.

Contact information for any questions:

1. General questions: Mutual of Omaha Sales Support at 800-693-6083
2. Technical questions: Field Assistance Center at 800-847-9785
3. If Drop Ticket was started via a BGA website: Your BGA
4. If Drop Ticket has been submitted to ExamOne for processing.

ExamOne case management customer service team:

Producer - 866-423-8878
Monday-Friday, 7:30 a.m. - 5:30 p.m. CST

Clients - 844-486-8452
Monday-Thursday, 7 a.m. - 11 p.m. CST
Friday, 7 a.m. - 9 p.m. CST
Saturday, 8 a.m. - 4 p.m. CST



Underwritten by
United of Omaha Life Insurance Company
A Mutual of Omaha Company