

Online Death Notification Capability

404NB

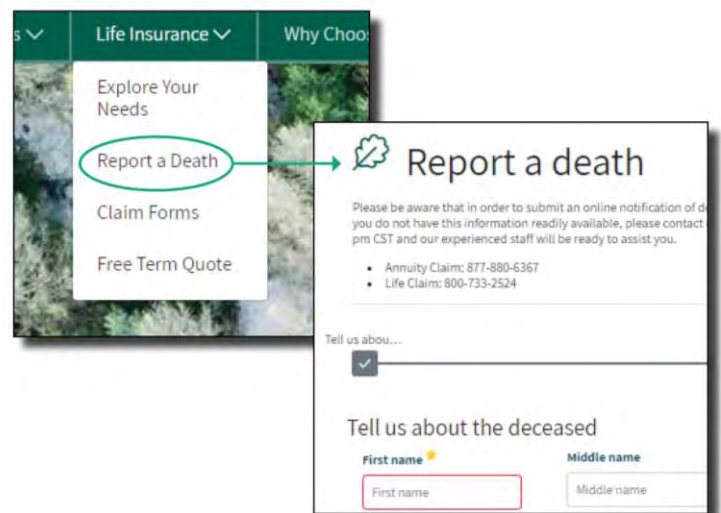
Date: May 6, 2022

Effective: Immediately

We recognize the importance of fulfilling our promise to our customers 24/7. Providing the option to submit death notifications online gives our agents and beneficiaries the ability to reach out, when they are ready, in a simple way on our website.

How it works

- Follow the simple prompts under “Report a Death”.
- All fields with an asterisk (*), as well as, a valid policy number are required.
- Once received, a claim will be established for the policy and claim forms will be mailed to all applicable beneficiaries.



Make sure you’re signed up for Claim Notification, Claim Payment, and Inforce Correspondence Notifications to receive important information communicated throughout the death claim process, such as notification of a death, requirements for settlement, claim payments, and spousal continuances.

Questions? Please contact Claims at Claims@sfgmembers.com or 800-733-2524.

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