

Help is One Phone Call Away

How the OneAmerica® Claims Process Works for You

While your loved one gets the long-term care he or she needs, you receive the answers and support you need from your Care Benefit Concierge, who is available for questions, follow-ups and to make adjustments as needed.

You



Call **1-800-352-6608**.
They'll need the policy number.



Sign and submit all the forms via email, fax or physical mail.



Focus on the love and attention only you can give.

Visit
oneamerica.com/claims
to learn more about
how we can help you
file a claim.

OneAmerica



We'll provide you with a designated Care Benefit Concierge, who will handle your claim from day one. The same care specialist the entire way through.



Your Care Benefit Concierge will be available to answer any questions related to the forms and other needs.



Your Care Benefit Concierge will:

- Help you determine a plan for care.
- Contact doctors and care providers on your behalf
- Review your policy and determine coverage eligibility.
- Call with the decision within a few weeks
- Contact your care provider to iron out details.

ONEAMERICA®

OneAmerica® is the marketing name for the companies of OneAmerica

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