

CareScout Care Coordination for You and Your Family

Care Coordination Service & Caregiver Support Services





CARESCOUT CARE COORDINATION

Help that you and your family can start using now.

CareScout's Care Coordination Program can help if you or a loved one may be in need of long term care. You may not be sure what type of care you or your loved one needs or what to look for to make those decisions. CareScout has helped families and caregivers address their care needs since 1997.

Care Advice

Talking to someone who understands and has the expertise to know the ins and outs of long term care is invaluable. Thousands of families have benefited from working with professionally trained Care Advocates who are available to answer care-related questions, help assess care needs and help determine an appropriate course of action. Care Advocates can help families find peace of mind by locating and coordinating services.

Unbiased Guidance

Care Advocates provide access to objective, insightful information and research on care providers. CareScout does not collect fees from providers at any time.

Quality

CareScout knows that finding quality care for loved ones is a priority. They are dedicated to helping you find care that matches your loved one's needs with providers in the community whose capabilities and availability best meet your expectations.

Online Resources & Customized Resource Guides

Searching the Internet for useful information can be difficult. It's hard to know if the sources are credible and trustworthy. CareScout can help alleviate uncertainty. After talking with your Care Advocate about your particular situation, CareScout will provide you with a customized Care Resource Guide that will contain care assessment results, information about care providers, and care service provider results.

* Results may vary.

What You Can Expect

If you or your family needs professional guidance, CareScout can provide the following:

Personal Care Assessment Whether the need is for adult day care, home health care services, or facility care, families work with a professionally trained Care Advocate who can answer questions and perform an objective care needs assessment to create a service plan.

Provider Options A Care Advocate can help you find care providers with capabilities and skills that meet your loved one's long term care needs. Upon your request, the Care Advocate may negotiate private pay rates* on your loved one's behalf and initiate care.

Customized Resource Guide A Care Advocate can create a customized resource guide. This guide contains a list of care providers with services to address your loved one's needs.

CareScout will not disclose or share any personal information without your permission.

The Customized Resource Guide includes helpful tips such as how to choose a care provider, questions to ask a potential care provider, and tips of what to look for when touring a care provider or facility.

PHONE: (800) 571-1918

- Personal care needs assessment
- Create a service plan
- Help find providers