

General Contact Information

New Business

855-887-4487, option 1
NewBusiness@gafg.com

Agency Services

Contracting 877-462-8992, option 1, 3, 1
Contracting@gafg.com
Commissions 877-462-8992 option 1, 3, 2
Commissions@gafg.com



2021 Year-End Processing Deadlines and Holiday Schedule

November 2021

Wednesday, November 24 12:00 PM CST	All issue instructions, modal premium and all outstanding requirements must be received in good order to be processed by end of month, Tuesday November 30th.
Wednesday, November 24	Weekly commission cycle will process. EFT deposits from this cycle may be expected Tuesday, November 30th
Thursday, November 25 AND Friday November, 26	Offices closed for the holiday.
Tuesday, November 30	Month end commission cycle will process. EFT deposits from this cycle may be expected by Thursday, December 2. Monthly commission checks will be mailed Thursday, December 2.

December 2021

Friday, December 10	Requests that require multi-day processing, such as term conversions, internal exchanges, reinstatements, etc., must be received in good order to be processed prior to year-end. Please contact the new business team with end of year reinstatement related requests at 855-887-4487, option 1. Applications received after December 10 will be processed in order received and are not guaranteed to be processed by year end.
Thursday, December 23	Weekly commission cycle will process. EFT deposits from this cycle may be expected Tuesday, December 28.
	All issue instructions, modal premium and all outstanding requirements must be received in good order to be processed prior to year-end. Issue instructions, modal premium or outstanding requirements received after Thursday, December 23 will be processed in order received and are not guaranteed to be processed prior to year end.
Friday, December 24	Offices closed for the holiday.
Friday, December 31	All payment thresholds will be set to \$0 to allow any money in commission accounts (First Year, renewal and service fees) to be released at year end.
	Last commission cycle for 2021. This commission payment will be reflected on the 2021 1099. EFT deposits from this cycle may be expected Tuesday, January 4. Monthly checks will be mailed on Tuesday, January 4 .

January 2022

Monday, January 3	Global Atlantic Offices and contact centers open and normal business activities resume.
	Commission cycle minimums return to \$25 for check and EFT cycles.